

Little Buddy Grooming
2023 Consent and Service Agreement

Vaccinations

All pets are strongly recommended to be current on all vaccinations and are REQUIRED to be up to date on their Rabies vaccination in order to receive grooming services per Texas State Law.



Proof of Rabies needs to be send via Text or email within 24hrs of scheduled appointment, or the appointment will be rescheduled.

Approved forms of Rabies vaccination:

- Signed document from Veterinarian
- Copy of invoice showing: expiration date, administered date, name of dog, and name of pet parents

Tags and handwritten documentation will not be approved.

Leads / Flea Collars

All employees will be utilizing a slip lead for pick-ups and drop off to eliminate any safety issues of improperly fit collars and harnesses. Flea Collars need to be removed prior to drop off, any flea collar left on will be properly disposed of during their appointment.

Flea & Ticks

Little Buddy Grooming strives to be a flea-free salon. If your pet has any fleas, they will be given a flea bath at your expense of an additional \$10 - \$20 (depending on size of dog and severity of infestation).

Card On File

Little Buddy Grooming requires to hold a card on file at the time of booking an appointment. This does not charge the card or retain any deposit until services are rendered. Cash payments and separate card payments are still available.

All invoices must be paid in full by 8pm, or the card on file will be charged for the service with a 20% gratuity fee.

Cancellations/No Shows

We always text every appointment the day before with an appointment reminder (please confirm that we have the correct number on file).

If you are going to miss your appointment for any reason, please contact us ASAP. We require at least a 24-hour notice for all cancellations. We will hold grooming appointments for 15 minutes past the scheduled drop off time. Appointments later than 15 minutes may be rescheduled based on schedule availability.

Appointments canceled or rescheduled under 24hrs from the appointment time will be charged a \$20 fee that can not be used as a credit towards future services. Appointments with multiple dogs in one family will be charged a cancelation fee for each dog.

No Show appointments will be charge 50% of the scheduled grooming to the card on file.

Late Pick Up

Due to a limited amount of kennel space, we ask that your pet be picked up promptly after we inform you that they are ready for pickup.

Communication is key, please let us know if you are going to be late picking up. We allow up to one hour for you to arrive. After one hour, there will be a \$15 late fee. After 6pm, the fee will increase to \$20 an hour. This is labeled as a “Boarding Fee” in our services.

Health or Medical Problems & Senior Pets

Occasionally, grooming can expose a hidden medical problem or aggravate a known one. This can occur during or soon after grooming. Please make sure to alert us of any current or past issues so that we may keep an eye out for them. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to stress.

If vet care is warranted after your appointment, Little Buddy Grooming will reimburse or handle the vet bill if the appointment is within 48 business hours of the groom with a Veterinary note documenting the injury or issue caused by Little Buddy Grooming. This is not applicable to any pre-existing conditions such as heart disease, flare ups of old injuries, seizures, etc.

Accidents

Although accidents are very rare, there is a risk when dealing with dogs. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, friction rash or ‘razor burn’, etc. In most cases this can happen when an dog is wiggling, moving, or fighting against the grooming process, or if the pet has sensitive skin.

Your pet’s safety and comfort are our number one priority.

In the event an accident does occur, you will be notified of the accident. If Little Buddy Grooming feels it is serious, and the owner is not on-site, Little Buddy Grooming will seek immediate veterinary care for your pet with the closest veterinary clinic.

Veterinarian Authorization---Medical Emergencies

This release gives Little Buddy Grooming full authorization to seek medical treatment from the nearest vet clinic at your expense, in the case of any medical emergencies while in the care of Little Buddy Grooming.

Cornerstone Animal Hospital
3200 FM 967, Buda, TX 78610
(737) 770-3728

Little Buddy Grooming, LLC will not be responsible for any conditions or problems discovered during grooming. Should veterinary care be necessary as a result of any services rendered by Little Buddy Grooming, we must be notified within 48 hours of such care. Reimbursement for such care will be at the sole discretion of Little Buddy Grooming, and only with written confirmation from Veterinarian that the injury or issue was caused by Little Buddy Grooming.

Dangerous or Aggressive Dogs—Refusal of Services

Little Buddy Grooming has the right to refuse any services at any time. In the event that your pet is too stressed or becomes dangerous to groom, Little Buddy Grooming has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, or during grooming and client will be charged a grooming fee (for what was done up until that point).

If the groomer is injured by your dog, the groomer is to seek medical attention and Owner will be charged \$50 emergency fee.

Matted Coats

Dogs with severely matted coats require extra attention. Prevention is the best defense by scheduling regular grooming appointments, every 4-8 weeks.

Mats in a dog's coat grow tight, and can ultimately damage, bruise, or tear the dog's skin, which provides a breeding ground for parasite infestations. Little Buddy Grooming will not cause serious or undue stress to your pet by de-matting. Mats can be very difficult to remove and may require the pet to be shaved.

Removing a heavily matted coat can cause nicks, cuts, or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus, or bacteria to grow, producing skin irritations that existed prior to the grooming process.

After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes.

I am aware that if my dogs coat is matted, I have the following three (3) options:

- I may brush the coat out and return later for grooming but will pay a \$30 appointment fee.
- Little Buddy Grooming will de-mat my dog, which will incur additional charge to the regular grooming fee ONLY if it does not overly stress the dog out. I understand that time and costs associated with de-matting are unpredictable and subject to the condition of the dog.
- Request a shave down and start over. Additional fees may apply.

Eyelashes

With the ongoing trend of eyelashes becoming more popular, Little Buddy Grooming will always make sure the dogs are groomed for safety. Little Buddy Grooming will maintain eyelashes as long as the dog allows for safe scissoring around the face. In some instances eyelashes may need to be trimmed along with the rest of the hair due to moving, wiggling, or resisting the grooming process.

Photographs

This release form authorizes Little Buddy Grooming to take photos of your pet for client file and for company website and Facebook page.

Abandoned Dogs

No Dog may be abandoned at Little Buddy Grooming. I agree that I will not neglect to pick up my Dog from being groomed by the time they are scheduled to leave without providing notification.

Any dog that is left at Little Buddy Grooming without any contact, or notification, will be considered abandoned upon the second day of such notification failure. I understand that if I abandon my dog at Little Buddy Grooming, we will by default, become the legal owner and guardian of the dog. Little Buddy Grooming will, in its sole discretion, determine whether to try to rehome and adopt the dog from the Little Buddy Grooming location at which he/she was abandoned or to relinquish the dog to an unrelated shelter of its choice.

I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY DOG AT Little Buddy Grooming (48 hours in Little Buddy Grooming care with no contact), I MAY BE UNABLE TO RETRIEVE POSSESSION OF MY DOG AND WILL HAVE NO RECOURSE AGAINST Little Buddy Grooming

AS PROVIDED FOR BELOW.

A \$200 abandonment fee will be charged to the credit card on file.

Anal Glands

This service is not included in the groom. As groomers, we are only allowed to express anal glands externally, the vet's office can do so internally. If the anal sacs are not pressed exactly right (every dog is different) the groomer can be doing more harm than good. The dog can lose muscle tone and over time, become incapable of expressing their glands naturally. This can lead to ruptures and infection.

If you would still like your dogs anal glands expressed by the groomer, you must request this service prior to bathing.

Double Coated Dogs

We will not shave double coated dogs. Dogs with double coats have a unique coat type that relies on constant shedding of undercoat. Your dog's coat actually acts as an insulator. As they shed their undercoats in warm weather, their outer layer, or guard hairs, remains to protect them from sunburn and insect bites.

Breaking the cycle of this natural process can result in your dog developing clipper alopecia, or 'broken coat'. When it is shaved down to the skin, the undercoat hair will grow back faster, and sometimes will crowd out the slower-growing guard hairs. This can change the texture and color of a dog's coat and make it appear patchy and unattractive. Shaving that coat to reduce shedding or supposedly to keep the dog cool also eliminates that insulating layer of fur makes the dog susceptible to heat stroke. A dog's coat also protects him from sunburn and decreases his risk of developing skin cancer.

Examples of double-coated dogs are: Golden Retrievers, Border Collies, German Shepherd Dogs, Labrador Retrievers, Siberian Huskies, and English Springer Spaniels.

Satisfaction

Your satisfaction is very important to us. If you are unhappy for any reason with your groom, contact us within 48 hours and we will schedule a time for you to come back for an adjustment at the next available time for no cost.

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this contract to be valid approval for future grooming services, permitting Little Buddy Grooming to accept telephone reservations for service without additional signed contracts or written authorization.

I understand that pricing is subject to change. This agreement is valid for all pets that I leave in the care of Little Buddy Grooming.

I have read and agreed to the above.

Owner's Name

Signature

Date